

InTech Course Deferment and Cancellation
Standard 13 of National Code

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Responsibility for implementation	College Director
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Policy compliance	National Code Standard 13
Version	1.0

Purpose and Context

INTECH Management and staff are committed to assessing and recording all deferments, suspensions or cancellations of study, ensuring that students within the process are informed of their rights and provided with due care and where relevant opportunities for appeal.

2. Scope

College -wide (including InTech Institute of Technology agents and partners where relevant).

Formal Requirement of Standard 13

"Registered providers may only enable students to defer or temporarily suspend their studies, including granting a leave of absence, during the course through formal agreement in certain limited circumstances."

The registered provider must have in place documented procedures for assessing, approving and recording a deferment of the commencement of study or suspension of study for the student, including keeping documentary evidence on the student's file of the assessment of the application

- 13.2 The registered provider can only defer or temporarily suspend the enrolment of the student on the grounds of:
- a. compassionate or compelling circumstances (for example, illness where a medical certificate states that the student is unable to attend classes); or
 - b. misbehaviour by the student.

Course Deferment and Course Cancellation Policy and Procedure

Deferment Procedure

The Overseas Student Contact Officer must:

1. Respond to each request for course study deferment by requiring a written request from the student that identifies the reason for which they require a course of study deferment.
2. On receiving a request for course study deferment ensure that the student is aware of INTECH's appeals process.
3. Notify the INTECH management staff of the pending application providing a copy of the written request for consideration in the next INTECH management meeting.
4. The INTECH Management meeting shall ensure that the deferment request is considered:
5. On the grounds of the written request and ensuring that compassionate and compelling circumstances (which are beyond control of the student) are assessed where evidence of their validity is provided.

These circumstances may include:

1. serious illness or injury, where a medical certificate states that the student was unable to attend classes
2. bereavement of close family members such as parents or grandparents (Where possible a death certificate should be provided)
3. major political upheaval or natural disaster in the home country requiring emergency travel and this has impacted on the student's studies
4. a traumatic experience which could include: involvement in, or witnessing of a serious accident; or witnessing or being the victim of a serious crime (these cases should be supported by police or psychologists' reports)
5. where the registered provider was unable to offer a pre-requisite unit; or
6. Inability to begin studying on the course commencement date due to delay in receiving a student visa.
7. Due to cheating in course work and exams
8. General Conduct in classrooms
9. Intervention procedure of Academic Course Progress not being followed
10. Absence from classes
11. Non Payment of College fees

Students have the right to appeal a decision by the InTech to defer, suspend or cancel their studies and InTech will not notify DEEWR of a change to the enrolment status until the internal complains and appeals process is completed. Student must use InTech appeal process for all appeals.

Academic Course Progress

Student who DO NOT follow the intervention procedure agreed, upon where the student has been identified under the course progress policy, will be suspended or cancelled under this policy as soon as practically identified. This does not exclude students from the internal complaints and appeals process.

Non Attendance to Classes

Where it has been identified that the student is using the course progress policy NOT TO ATTEND classes then InTech may cancel a student's enrolment using this policy. InTech may cancel students enrolment to those students who are consistently absent from classes.

Non Payment of Tuition Fees

International students on a fee for service are obliged to pay tuition and any other related fees when they become due. Students are provided with summary of fees payable and an agreed payment on each program they enrol into. Payment plans are a convenience for students to break up their fees into smaller manageable amounts paid when due. InTech may invoke a deferment or cancellation or suspend a student on non-payment of fees when due.

Academic misconduct

All students are expected to maintain high standards of academic honesty and integrity. Academic misconduct is defined as attempts by students to cheat, plagiarise or otherwise act dishonestly in undertaking an assessment task, or assisting other students to do so. Students are considered guilty of cheating if they seek to gain advantage by unfair means such as copying another students' work, or in any way mislead a lecturer or tutor about their knowledge, ability, or the amount of original work they have done.

Student's responsibilities:

Examinations

1. Students must not help or receive assistance from other students
2. Students must not request the loan of or lend materials or devices to other students
3. Students must not bring any materials into the examination room other than those specified for that examination
4. Students must not use computer software or other devices during an examination other than those specified.

A student may be excluded from a final examination in a unit for any of the following reasons:

- Unauthorised absence from class.
- Failure to meet unit requirements, for example non-submission of assignments or failure to attend class or mid-semester tests.
- academic misconduct
- general misconduct (see below)

Other assessment tasks

1. Students must not copy or paraphrase any document, audio-visual material, computer-based
2. material or artistic piece from another source except in accordance with the conventions of the field of study
3. Students must not use another person's concepts, results or conclusions and pass them off as their own
4. In cases where the assessment task is intended to be individual work not group work, students must not prepare an assignment collaboratively and then submit work that is substantially the same as another student's assessment.
5. Students must not ask another person to produce an assessable item for them.

INTECH 's responsibilities:

Procedural fairness

1. Students must be treated fairly, with dignity and with due regard to their privacy
2. Students are to be regarded as innocent of the alleged misconduct until they have either admitted to it or been found by proper inquiry of the student conduct committee to have so behaved.
3. Past misconduct is not evidence that a student has behaved in the same manner again.
4. Each case is dealt with on its own merits and according to its own circumstances with the proviso that the first instance of misconduct will be penalised more leniently than subsequent instances of misconduct.

Penalties

1. Penalties imposed will take into account the nature and the extent of the misconduct
2. Penalties imposed will take into account the students' stage in the program
3. Penalties imposed will take into account the conventions of the field of study
4. The following penalties may be imposed: a warning, a reduction in grades, receiving zero for an assessment event, failing the unit, exclusion from INTECH.

A student's second offence is penalised more severely than their first offence and a third offence will result in exclusion from INTECH

Notification and appeal

1. Students must be notified in writing of penalties as a consequence of academic misconduct and sent via email to last supplied email address.
2. All appeals will follow InTech appeal policy

General misconduct

Students are expected to respect other students, staff and property so that learning and teaching can take place freely, safely and without impediment due to the misconduct of others.

General misconduct is where a student:

1. acts dishonestly; harasses other students or staff;
2. interferes with students or staff; prevents or disrupts learning;
3. disobeys/fails to comply with contractual or legal requirements;
4. misuses, damages or steals InTech property or the property of others;
5. alters/defaces InTech documents or records;
6. prejudices the good name of InTech, or otherwise acts in an improper manner.

INTECH will report all criminal acts committed by its students to the relevant authorities.

The following examples indicate the kinds of behaviour which constitute student misconduct. They are for illustrative purposes and are not intended to be exhaustive. Student misconduct occurs when a student

- contravenes any rules or acts;
- prejudices the good name or reputation of InTech;
- prejudices the good order and governance of InTech or interferes with the freedom of other people to pursue their studies, carry out their functions or participate in the life of InTech;
- fails to comply with conditions agreed in the contract;
- wilfully disobeys or disregards any lawful order or direction;
- refuses to identify him or herself when lawfully asked to do so by an officer of InTech;
- fails to comply with any penalty imposed for breach of discipline;
- misbehaves in a class, meeting or other activity under the control or supervision of InTech, or on InTech premises or other premises to which the student has access as a student of InTech;
- obstructs any member of staff in the performance of their duties;
- acts dishonestly in relation to admission to InTech;
- knowingly makes any false or misleading representation about things that concern the student as a student of InTech or breaches any of InTech's rules;
- alters any documents or records;
- harasses or intimidates another student, a member of staff, a visitor to InTech, or any other person while the student is engaged in study or other activity as an InTech student, because of race, ethnic or national origin, sex, marital status, sexual preference, disability, age, political conviction, religious belief or for any other reason;
- breaches any confidence of InTech;
- Misuses any facility in a manner which is illegal or which is or will be detrimental to the rights or property of others. This includes the misuse, in any way, of any computing or communications equipment or capacity to which the student has access at or away

from InTech premises while acting as an InTech student, in a manner which is illegal or which is or will be detrimental to the rights or property of others;

- steals, destroys or damages a facility or property of InTech or for which InTech is responsible; or
- is guilty of any improper conduct.

If the student admits to the alleged misconduct, the general manager programs may impose one or both of the following:

1. a charge for the cost of damage to facilities and equipment
2. Temporary exclusion from InTech or
3. Refer the matter to the appropriate authorities

Deferment Request Responses

Following the INTECH's management meeting where the student's request is considered the Overseas Student Contact Officer shall :

1. Ensure that the student is informed of the resulting decision of the INTECH Management meeting in a timely manner.
2. Ensure that all records of the request and supporting evidence are copied and placed on the students file.
3. Maintain the enrolment of the student should the student seek an appeal through the internal or independent adjudicator appeals process.
4. Ensure that the student is advised to contact the office of DIAC so that they are informed as to the impact of their deferment on their existing student visa.
5. Ensure that the student is advised that their course fees may also be affected by a deferment.
6. Report the student's change of enrolment to DIAC via PRISMS as soon as practicable after a decision on deferment has been finalized and recorded by INTECH management.
7. Respond to advice from DIAC concerning the issuance of a new ECOE through PRISMS.

Suspension or Cancellation Procedure

Where a student's conduct has been found to violate INTECH's rules of enrolment and where warning has been provided the Overseas Student Contact Officer shall:

1. Inform the student that their misconduct has resulted in a report being made to INTECH management.
2. Ensure that the student is aware that they may access INTECH's internal appeals process and independent adjudicator.
3. Inform the student should a decision to suspend or cancel their enrolment is made by INTECH management, that they have 20 working days to appeal following the decision. (INTECH management has 10 days to commence the process after the appeal is received)
4. Provide a written report to the next INTECH management meeting detailing the misconduct offense and the manner in which their conduct has been dealt with thus far (the report should detail dates times and persons involved).

Suspension or Cancellation Responses

In receiving a report of misconduct INTECH management shall:

1. Validate the actions of all staff involved seeking further advice, verbal or written.
2. Where necessary, seek further advice from the student or students involved maintaining an unbiased approach to the student or students involved.
3. Decide whether an enrolment suspension or enrolment cancellation is warranted.
4. Ensure that in upholding the decision to suspend or cancel the student's enrolment, the student is informed in writing, stating the reason for INTECH Managements' decision and re affirming the student right to the internal appeals process and independent adjudicator within 20 working days.
5. Maintain the student's enrolment if the student chooses to access INTECH's internal appeals process except in the case of extenuating circumstances (definition follows).
6. Only report the student's change in enrolment to DIAC via PRISMS if the student does not appeal the decision or if the student requests an independent adjudicator,
7. Report the student's change in enrolment to DIAC via PRISMS before the outcome of any internal/external appeals process if extenuating circumstances exist.

Extenuating circumstances' relating to the welfare of the student may include, but are not limited to the following. The student:

1. refuses to maintain approved care arrangements (only for students under 18 years of age);
2. is missing;
3. has medical concerns, severe depression or psychological issues which lead the provider to fear for the student's wellbeing;
4. has engaged or threatens to engage in behaviour that is reasonably believed to endanger the student or others; or
5. is at risk of committing a criminal offence.

InTech will inform the student that any Cancellation or deferment of the course may affect their student visa.